

THE NEW NORMAL

Cleaning & Hygiene	
Cleaning using antiviral disinfectant.	Increased cleaning frequency of touch surfaces in open communal areas.
Additional post vacated room cleaning to include steam cleaning throughout.	All room condiments such as tea, coffee, hot chocolate, milk, soap & shampoo provided on request.
Additional linen & towels provided on request, with laundry bags provided for used towels etc & to be left outside room.	Guest hand sanitiser stations in key locations in open communal areas of the hotel.
Room housekeeping will not be carried out during your stay.	Gloves to be worn by each team member while preparing, cooking & serving guest meals & changed between guests.
Social Distancing	
Breakfast & evening meals are available on a room service basis, in our restaurant or on our outside covered decked area & at mutually agreed times. A reduced choice evening meal menu will operate to reduce ingredient cross contamination.	Social distancing measures throughout all open communal areas of the hotel
Evening meals served from 5pm - 7pm & the bar will be open from 5pm - 8pm. These facilities will be open to hotel guests only.	Limited personal contact required when checking in & out.
All linen bags & food trays to be left outside the room for team member collection.	All additional requests can be made by telephone, using the number provided & all meals to be ordered through our tick sheet system provided.
Contactless Measures	
Where possible card payments will be encouraged.	On check out, keys to be left in the room.